

CORPORATE SOCIAL RESPONSIBILITY POLICY

The contribution by FAED Grupo Empresarial, S.L. to sustainable development is maintained through social responsibility principles and practices which attend to the needs and expectations of its stakeholders.

In order to meet its company objective to generate wealth and improve societal well-being, FAED Grupo Empresarial, S.L. makes the following commitments:

- **Commitment to people**, boosting the creation of high-quality, stable employment, promoting merit-based professional development (integrity, hard work and achievement) and equal opportunities as key elements.
- **Commitment to health and safety**, using all the means accessible to us to ensure that everybody within our installations can benefit from a healthy and safe workplace.
- **Commitment to customers**, improving the services and assistance provided through identifying their expectations and regularly assessing their satisfaction while guaranteeing transparency and impartiality.
- **Commitment to suppliers**, establishing mutually beneficial relationships and ensuring the supply of goods and services with the highest possible guarantees of quality and safety.
- **Commitment to the environment**, minimising the environmental impact of our activities and complying with the policies and procedures established in the environmental management system.
- **Commitment to society**, through contributions to the community to meet local needs in line with the company's business objectives.
- **Commitment to communication and dialogue with stakeholders**, maintaining dialogue and communication channels with all stakeholders, based on transparency, honesty and commitment.
- **Commitment to transparency**, sharing relevant and accurate information about activities carried out and putting them through internal and external verification processes to guarantee reliability and stimulate continuous improvement.